

Faithfull stockists

Faithfull tools are available from more than 12,000 local tool shops, merchants, ironmongers and hardware shops nationwide. Many stockists are independent, privately owned retailers who provide personal service and advice based on many years of accumulated experience within their trade.

Finding a stockist

Please visit the Faithfull tools website at www.faithfulltools.com and use the 'find a stockist' link to display details of your nearest store anywhere in the UK or Ireland. Alternatively call the Faithfull helpline on 0845 658 0357 for details of your nearest store.

Special orders

Many stockists will obtain any Faithfull tool to order if the item is not a stock line. We deliver daily to most stores enabling you to collect your order the next day or within 48 hours.

Five-year guarantee

With a few exceptions, mainly related to tools with cutting edges and abrasives products, every non-electrical Faithfull tool is guaranteed against faulty material, workmanship and manufacture for a period of five years. The Faithfull guarantee does not cover product failure due to misuse, negligence or fair wear and tear. Proof of purchase will be required with any warranty claim that is to be submitted to us, or the supplying retailer who should be contacted in the first instance.

Electrical products

Every Faithfull electrical product is guaranteed for a period of one year, subject to the same exceptions as mentioned above. In the case of electrical products used for hire, the guarantee period is restricted to three months.

Prices and products

All prices in this catalogue are current from the 1st January 2018, prices may fluctuate thereafter. Up-to-date pricing information is displayed at www.faithfulltools.com.

Euro priced catalogue

All prices in this catalogue are current from the 1st January 2018. The euro rate is calculated at the time of going to press and may be subject to change due to currency fluctuations.

WEEE regulations

Some products in this publication are subject to the weee (waste electrical and electronic equipment) directive where relevant. Pages which include products that are affected by this legislation are marked accordingly. UK registration number: wee/ag0061tu. Eire registration number: 00885.

